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FREQUENTLY ASKED QUESTIONS – VertiGIS Studio Search

If your question is not answered below, please contact your Account Manager or info@vertigisstudio.com for more information.

General Information

1. What is VertiGIS Studio Search?

VertiGIS Studio Search is a GIS search engine that allows administrators to create lightning-fast searches and configurable results based on enterprise data. Users can expect to receive meaningful search results instantly.

2. How do organizations use VertiGIS Studio Search?

VertiGIS Studio Search is used by organizations that have large data sets and users that need to quickly find the data they require.

- Using the Search Designer, Clara can quickly create indexes on enterprise data by using default settings, or dive into advanced settings to customize search results for her users.
- Oscar can easily find the data he needs to perform his job, boosting productivity.

Access/Requirements

3. How is VertiGIS Studio Search licensed? Are there free trials?

VertiGIS Studio Search can be licensed standalone on an annual subscription basis per organization. The number of ArcGIS users in that organization will establish a licensing tier with an associated cost. Larger organizations can pursue custom, enterprise-level-agreement (ELA) licensing.

VertiGIS Studio Search can be offered as a 60-day trial, to evaluate the software. Upon licensing, all development completed during the trial is preserved.



4. How can I access or install VertiGIS Studio Search? What infrastructure is required?

VertiGIS Studio Search is offered as a software-as-a-service (SaaS) product, or as an installation package for on-premises deployments. The SaaS version of the VertiGIS Studio Search Designer, the tool for creating search indexes, can be found in the .com SaaS [here](#) and in the .eu SaaS [here](#).

5. Do I need an ArcGIS Identity to use VertiGIS Studio Search Designer?

An ArcGIS Identity with the ability to create content within Portal for ArcGIS or ArcGIS Online is necessary to sign in to VertiGIS Studio Search Designer. This is required to enable access to save search indexes, but it's not required for end-users to query data. For ArcGIS Online, the Identity used to access VertiGIS Studio Search Designer does not need to be an organizational account, it can be a free, public account.

6. How are search indexes stored?

In the case of an on-premises installation of VertiGIS Studio Search all components are installed within the client environment (Designer, client data, indexes, engine, configuration files and security profile). SaaS deployments will require all components except for the client data and security configuration to reside in the VertiGIS cloud environment, including the indexes created from client data. There is tight coupling between the parts of the application that require that the engine, indexes and configuration files reside on the same server.

End-users can access indexed data seamlessly through VSW apps in the MVP or GE and ExB in the future.

7. What GIS applications can I add VertiGIS Studio Search to?

The VSS 1.3 release supports VertiGIS Studio Web.

8. Can I add VertiGIS Studio Search to my ArcGIS Web AppBuilder apps?

The VertiGIS Studio Search 1.3 release does not support ArcGIS Web AppBuilder apps. With the uptake of ArcGIS Experience Builder, we intend to assess the market for Web AppBuilder support prior to making a decision on this feature.



Support/Training/Resources

9. Where do I go for help? How do I open a support case?

Our recommended method for requesting support is to create a case via the [VertiGIS Studio Community](#). You can also email our Support Team at vertigisstudio-support@vertigis.com to automatically create a case. You can also post your questions on the [VertiGIS Studio Community](#) and get answers from other users.

10. How do I get started? What resources are available?

The VertiGIS Studio Documentation Center is the best place to get started and includes detailed information on all VertiGIS Studio products. The VertiGIS Studio Community, Developer Center and YouTube Channel are also great places to learn more about VertiGIS Studio products:

- [VertiGIS Studio Documentation Center](#)
- [VertiGIS Studio Community](#)
- [VertiGIS Studio Developer Center](#)
- [VertiGIS Studio YouTube Channel](#)

11. What training is available?

We currently do not offer a training course for VertiGIS Studio Search, but tech tips and webinars on the [VertiGIS Studio YouTube Channel](#) will be added as content is created.



Misc. Product-Specific Questions

12. Does VertiGIS Studio Search have internationalization/localization support for language translations?

Yes. VertiGIS Studio Search's translation feature enables you to present search results in different languages depending on the user's preference.

13. How does VertiGIS Studio Search work with VertiGIS Studio products?

VertiGIS Studio Search is fully integrated into VertiGIS Studio Web. For Power Users, we offer a largely customizable VertiGIS Studio Workflow.

14. What data formats can be used in VertiGIS Studio Search?

Initially VertiGIS Studio Search is designed to work with ArcGIS Feature services only. In the future other data formats may be added.